



Host Nation Support Table Top Exercise Moldova Exercise Handbook

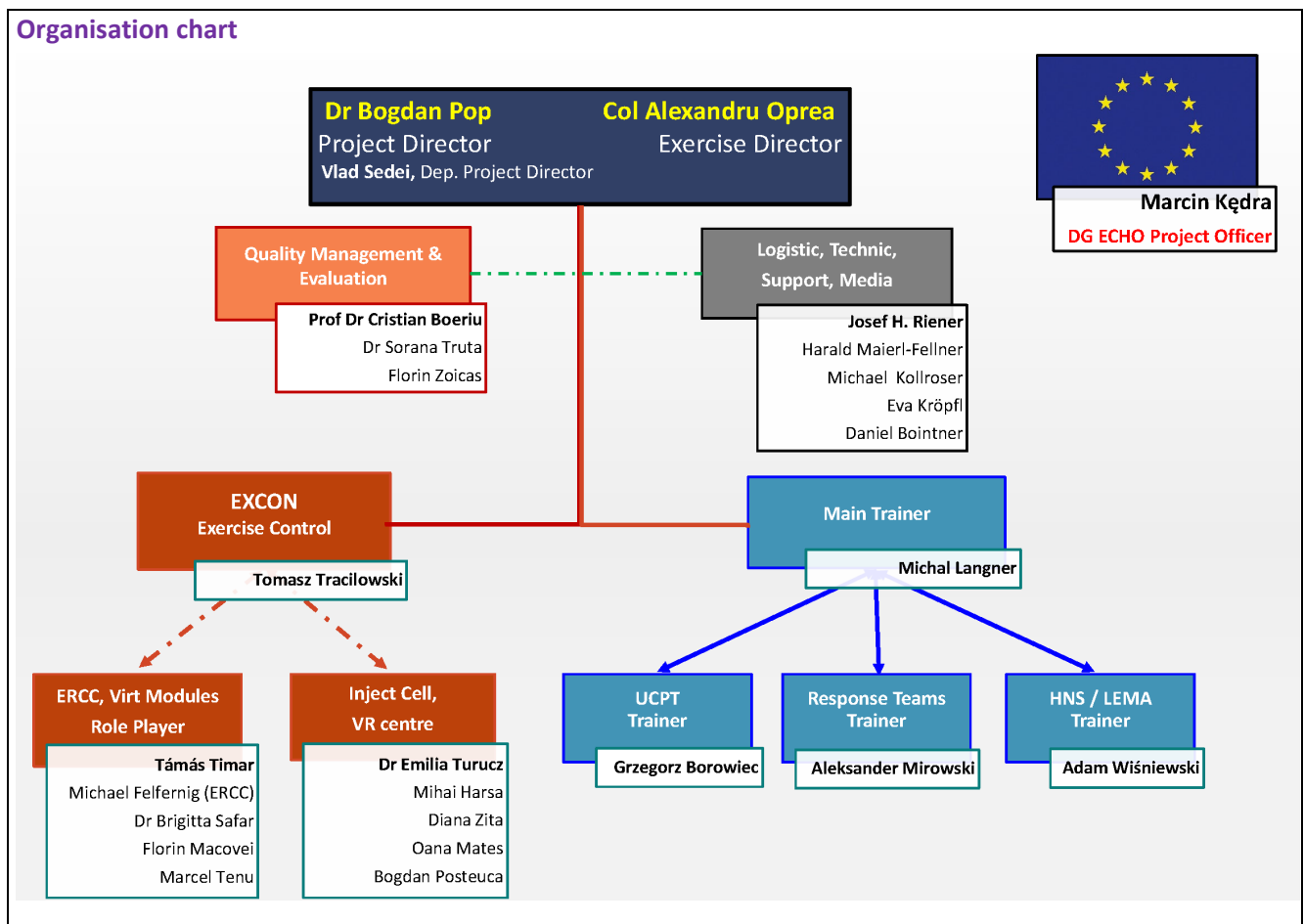
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Project Director: Dr Bogdan Pop
Exercise Director: Col. Alexandru Oprea
Project Manager: Josef H. Riener, MSc
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Funded by
the European Union

TTX MD: Exercise Organisation

Organisation chart



Definition of HNS

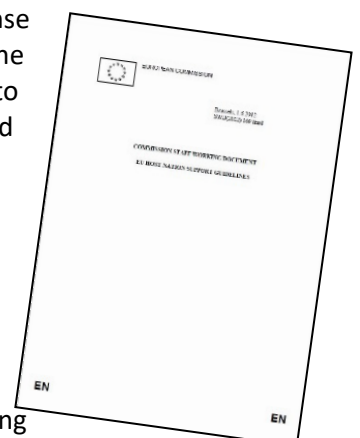
HNS implies all actions undertaken in the preparedness phase and the disaster response management by a Participating State, receiving or sending assistance, or the Commission, in order to remove as much as possible any foreseeable obstacle to international assistance to ensure that disaster response operations proceed smoothly.

It also includes the support that the Participating States can provide to facilitate international assistance transiting through their territory by land, sea, or air.

EU Host Nation Support Guidelines

The project and the tabletop exercises are based on the Commission staff working document:

EU Host Nation Support Guidelines from 2012.



TTX MD: Exercise Management

The exercise will be headed by the Exercise Director and the Project Director.

The **Exercise Logistics, Technic, Support, and Media** supports the Exercise Management is responsible for the Exercise Logistics such as transportation, venue, meals, accommodation, the holistic venue organisation, and administrative support. It supports the handling of VIP visits, supports the observers and is responsible for the safety and security of all participants and staff.

The **Exercise Control (EXCON)** in this Table-Top Exercise will be headed by the Chief Exercise Controller, who has the overall responsibility for the conduct of the exercise and directs for this task the EXCON Cell and its subordinates. He is directly supported in his work by the inject Cell and the VR team, as well as the Main Evaluator, Main Trainer, and Logistics & Support Team.

The EXCON is overseeing the implementation of the exercise, the injects, the role-player and the VR integration:

- The **Exercise Situation Cell** consists of the virtual ERCC, the training vOSOCC, directs the virtual modules and oversees the injects and role-player and ensures smooth cooperation between both. It supports EXCON and the main trainer in keeping an overview of the Situation development and keeps abreast of the real-time situation development.
- The **Inject Cell** guarantees the timely flow of injects with the right kind of media and/or channel used. It cooperates strongly with the Main Trainer and EXCON to identify the needed exact timings.
- The **Role Player Cell** will brief the role-players used to deliver (planned) injects or to contribute ad-hoc to provide the best learning environment for the participants. Observers will also be invited to support in role-playing.





The **Main Trainer** will lead the group of trainers, take the training-related decision directly or in coordination with EXCON, and strongly interacts with the Exercise Situation Cell as well as Quality Management & Evaluation team

In support of the Main Trainer, the UCPT Trainer, the Response Teams Trainer and the HNS Trainer will directly support their cells as trainers and mentors to guarantee a strong learning effect, they act as a direct connection to the EXCON and solve exercise-related questions. They will also take responsibility for the well-being and comfort of every participant in their cell.

The **Quality Management & Evaluation Team** is guaranteeing high quality in the implementation of the exercise, provides feedback on possible needed adjustments to other cells and is also responsible for the evaluation process of the contractor and the participants.

Recognisability

Exercise personnel is recognizable by the following colour-coded vests and outfits:

	Red vest	Exercise Control (EXCON)
	Green vest	Trainer
	Blue vest	Exercise Staff
	Orange vest	Observers
VIP	Lanyard with tag escorted by an EXCON member.	Guests, VIP

TTX MD: Exercise Scenario



A severe earthquake with a magnitude of 8 Degrees on the Richter scale struck the central region, specifically south of Chișinău, on Tuesday evening 21st of February 2023 at (23:00).

The earthquake epicentre was in the Eastern area, where the region of Căinari, in Căușeni District is the most affected area, the population in the affected area is about (80,000) people. Many buildings in the affected area villages of Căinari were collapsed and damaged, which causes many injuries and deaths, and many were trapped under the rubble.

The number of injuries, according to the initial statistic, reached about (3,000), in addition to the deaths, which were estimated at (hundreds) so far, many homeless people without homes, where their number is estimated at (10,000) people, including a high number of refugees, located at this district.

Severe damage and collapses in XXXXX Factory for Insecticides and Agricultural Fertilizers resulted in a leakage of toxic chemicals which were mixed with the flood waters as (ammonium phosphate), which forms a toxic chemical cloud. The infrastructure in the affected area (roads, bridges, electrical power production facilities, communications, and sewage systems) is badly destroyed, countrywide there are power failures due to the interrupted electrical grid.

International Assistance

The “State of Emergency” was stated. Based on what was mentioned in the scenario and based on handling these events has exceeded the capabilities of the state, and after the issuance of the political decision to request various types of international assistance, the need of requesting the following international humanitarian assistance has been identified:

- International urban search and rescue teams (USAR) due to the presence of many damaged and destroyed buildings, fully and partially, with many trapped under the rubble
- Field hospitals, Emergency Medical Teams (EMT), various medical supplies and medications, due to a partially damaged hospital in the affected area, as the number of injuries is very high (about 5,000 injuries)
- In-kind assistance (shelters, beds for patients, blankets, generators ... etc.)
- Specialized Chemical Decontamination teams to disinfect people and areas contaminated with chemicals
- Drinking water purification units, due to the pollution in drinking water as a result of its sources contamination with chemicals and leaking sewage water

TTX MD: Timeframe and Time-Jumps

The exercise should cover all phases of the mission cycle. Therefore, time jumps will be implemented to cover all the major phases of the simulated mission (full deployment cycle) from the Request for Assistance at ERCC to the handover phase at the end of the exercise.

There will be lunch breaks, after lunch breaks and at the start of the second-day briefings are held, to explain the new situation of the relevant exercise day.

	Wednesday, 22. February	Thursday, 23. February	Friday, 24. February
	EX DAY "1"	TIMEJUMP: EX DAY "7"	
0800 - 1700	STARTEX Disaster last night, RfA was issued 4 hours ago, ERCC offered assistance, Planning for the operations EUCPT and Modules: Point of Entry: Hotel Aria, VTC with ERCC, briefing, then travel to the TTX venue	HNS activities HNS for international teams is running, USAR is needed due to severe aftershocks, safety and security planning, meeting with other actors, team rotation planning, resupply activities, relocation planning.	Protocol Review, hot wash-up, evaluation, feedback. Certificate handover.
	TIMEJUMP: EX DAY "2"	TIMEJUMP: EX DAY "14"	
	HNS activities liaison cell is established. Incoming relief teams, cross-border assistance, custom support, convoy escort. First briefings and USAR operations begin.	Demobilisation Handover planning, preparation for departure, custom support, handling of donations. ENDEX	Departure of: - participants, - observers. Debriefing and departure of: - EXCON - staff
1700 - 1730	Feedback	Feedback	
2000		Social Evening	

The role of participants during the TTX

During the exercise, the players perform their roles as they would in an actual deployment. In an exercise like this, it is simply unavoidable that there will be some artificialities or things that proceed differently with the real deployment. This is brought to a minimum, and players are asked to cope with this constructively.

- **It is important that players do not make up for their incidents,**
- **The scenario remains as it is presented,**
- **It is the best exercise when everyone reacts the way they would in reality.**

Exercise Time

The time in the exercise is the actual time, both regarding the timing as well as in terms of the speed at which everything unfolds. Everything is running in real-time.

This means that in this exercise all reports, press releases and requests and commands to other coordinating and executive bodies need to be worked out completely unless you are explicitly told to do otherwise.

TTX MD: Exercise Design

Exercise Framework:

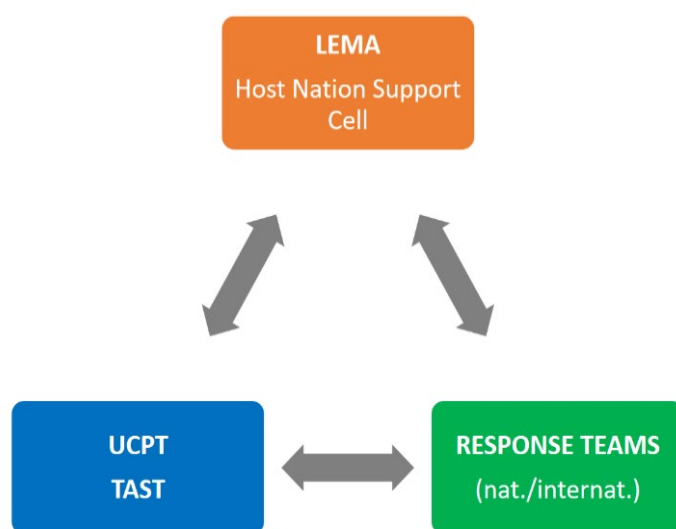
Cooperation between all civil protection actors involved in emergency management is vital so that any international assistance can be integrated quickly and effectively within the local emergency response mechanisms.

The EU HNS guidelines were adopted in January 2012 and built on existing international recommendations and practices. They specifically target the facilitation of assistance operations under the UCPM improving solidarity amongst the participating states.

Third countries that are likely to request and receive assistance in case of need under this framework are also encouraged to consider these guidelines.

The Host National Support Guideline aims at assisting and supporting the affected state to receive international assistance most effectively and efficiently, whether in the preparedness or disaster response phases.

The ultimate objective of HNS is to remove as much as possible many foreseeable obstacles to international assistance. This ensures that disaster response operations proceed smoothly.



Exercise Objective:

The objective is to design, plan, conduct and self-evaluate host national support tabletop exercises for key actors of the UCPM response, including the ERCC and its main interlocutors at European, national, and international levels.

The ultimate scope will be to increase the exchange of procedures and best practices regarding hosting and coordination of the incoming international assistance in a non-EU-affected country, increase knowledge of the EU Host Nation Support Guidelines, and identify possible areas for improvement in the institutional and operational emergency response framework.

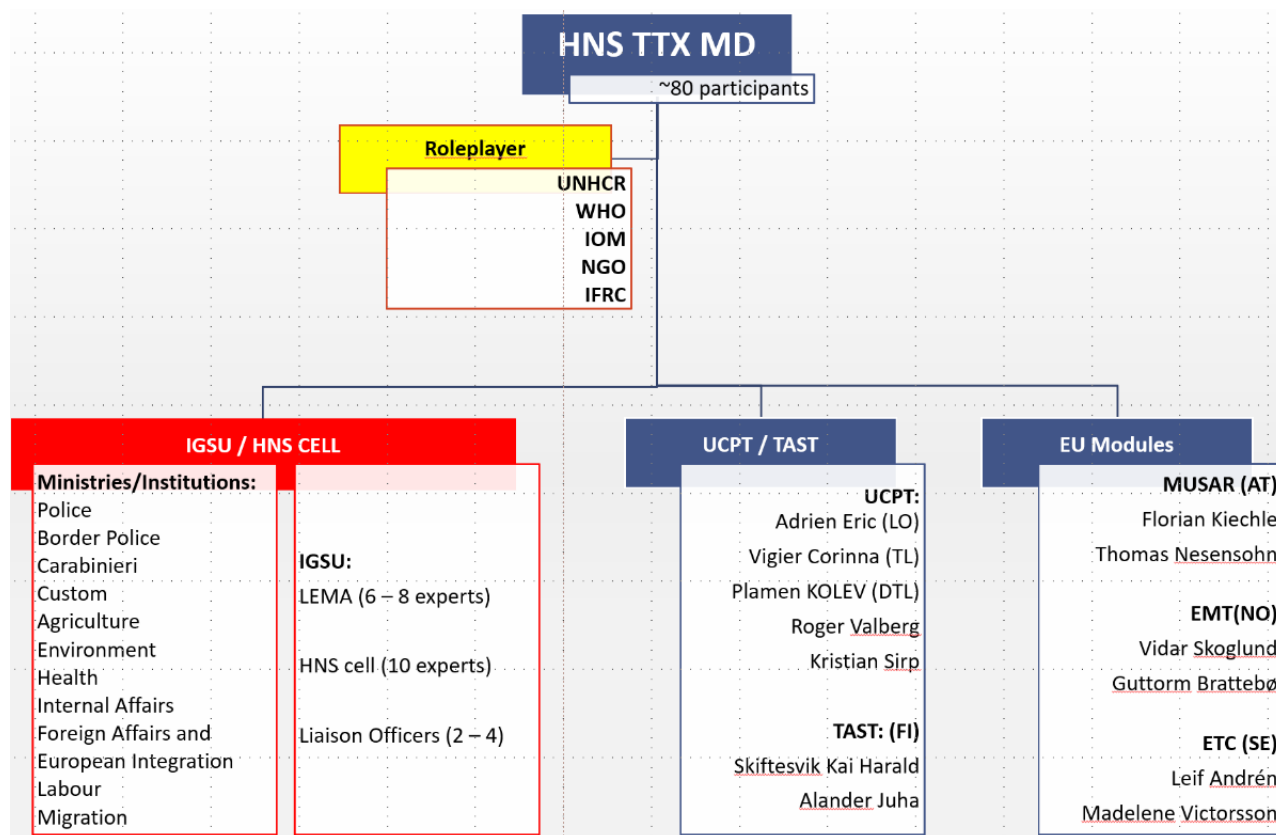
Exercise Scenario:

The main exercise scenario is a severe earthquake with cascading effects, followed by flooding due to a broken dam in that region.

Several UCPM partners, UN OCHA, WHO, IFRC and national and international NGOs are assisting. The exercise scenario will be designed so that the following actions are covered:

- HNS framework in the host country
- Multi-sector dimension
- A scenario in a complex environment
- The implication of other relevant authorities in the host country

TTX MD: Exercise Setup



Trainer/Mentors

During the exercise, there will be the trainers present with the teams. The trainers will mentor the teams and provide them with feedback on their performance.

Otherwise, they will be the eyes and ears of the exercise control.

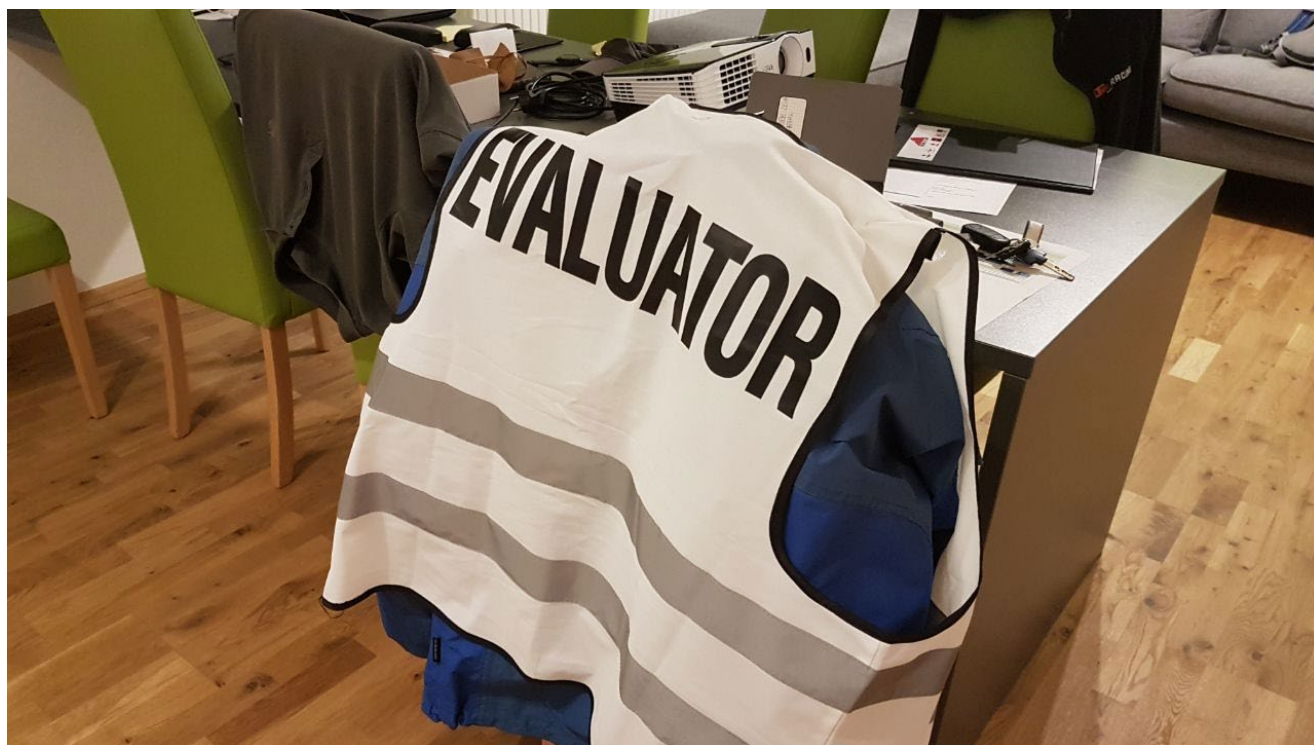
Observers:

EU HNS TTX has no observer program. Observers from the implementing partners are non-playing participants and are present to observe and learn from the TTX. This is designed to allow them to understand the roles and tasks of the different actors involved.

Part of the observer participation is also that they provide feedback on the setup and organisation of the exercises.

Observers can participate in the exercise as role players, simulating e.g., international media, local governors, or any other but always based on a clear script.

TTX MD: Evaluation



During and after the exercises two types of evaluations will be carried out:

Evaluation from the contractor

With its scientific partner from the University of Medicine, Pharmacy, Science, and Technology of Târgu Mureș the design, planning and conduct of the TTX will be evaluated on behalf of the European Commission.

Evaluation from participants

During and after each exercise the exercise management will evaluate the quality of the exercise. During the exercise it is important to keep a sharp notice of the progress of each exercise phase and if the participants are still able to reach their goals.

The internal evaluation is done in the following manners. During the exercise, input is gathered by the trainers. After the exercise input is gathered via evaluation forms given to participants, hot-washes and debriefings with participants coordinated by the trainers and finally a lessons-learned meeting with the total exercise management.

constructive hot-wash-up and feedback sessions

A constructive hot-wash-up and feedback sessions will be provided for all participants on day three of the TTX. This is to get feedback from the participants and to record lessons identified from the exercise.

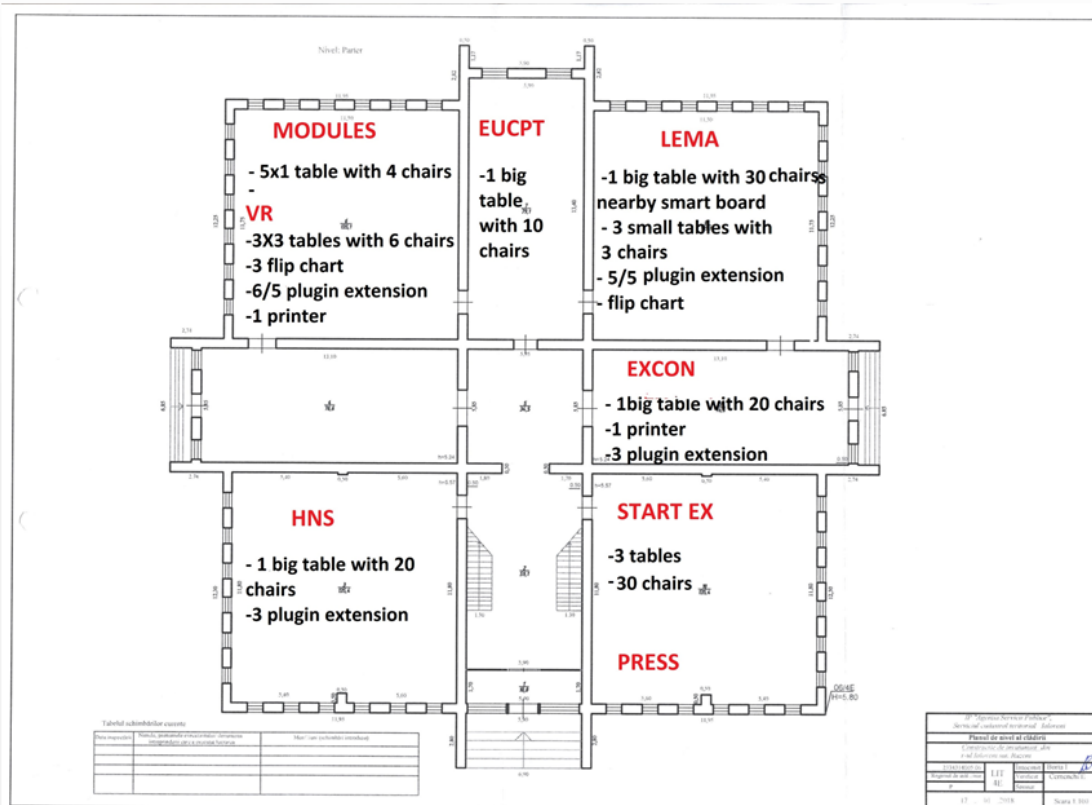
The purpose of evaluating the exercises is to identify possible improvements for the next exercises and to check if the exercise met the expectations of the participants.

Otherwise, after the exercise, it is also important to identify lessons learned to improve the conduct of the exercise for the next exercises.

TTX MD: Participants and Venue Plan

4		EUCPT experts
1		EUCPT liaison officer
2	13	TAST members
2		MUSAR Module (AT)
2		EMT Module (NO)
2		ETC Module (SE)
1	1	DG ECHO PO
	14	Participants
	24	EXCON (5), EXORG, EXLOG, VR (5), PD, PM
4	4	VIP From Jordan and Palestine
	42	Rooms together
2	39	EU representatives From Moldova: EU Delegation / DG ECHO
20		National HNS experts IGSU Staff
12		Ministries, agencies
5		Int. Organisations UNHCR, WHO, IOM
	85+	For social event

Ground Floor Plan: IGSU Training Centre Răzeni





DEPARTAMENTUL
PENTRU
SITUAȚII DE URGENȚĂ



No.	Time		Inject #	Type	Input	From	To	Message	Brief description	Expected Outcome	Additional remarks
	Plan	Real									
	Day 0: 21/02/2023										
							HNS	National Exercise		All information progress on vOSOCC	
1	1300					EXCON	IGSU & HNS cell	Welcoming of all Participants, description of the exercise, the team and goals of the exercise and HNS refresher.	Welcoming of participants Description of excercise with explanation of TTX excercise rules; EX-communication rules; roles and responsibilities. Overview of excercise schedule and succes criteria.	•Effective briefing for participants with Q&A panel, •Understanding of the EX Structure and the rules of the EX •Understanding of tasks, roles and responsibilities •Common understanding of exercise, •List of needs/questions to be answered by EXCON before exercise starts.	STARTEX - National Exercise: * Roles and responsibilities of trainer and staff * The role of participants during the TTX * general info about the aim of exercises * handover of email addresses
2	1400					EXCON	IGSU & HNS cell	situation overwiev	Aerial presentation of damages		VR - drone view of the damaged areas
3	1500					EXCON	IGSU & HNS cell	RfA was officially issued by the Government.	Govenrnment of Moldova issued RfA to UCPM with the list of urgent needs (modules, in-kind assistance, etc)		RfA pre-prepared by EXCON to start the exercise for modules/EUCPT - HNS/LEMA will have to prepare updated version of RfA
4	2000					EXCON (ERCC)	modules	country briefings before deployment	pre-deployment briefing with generic information about the disaster	preparation of innitial documentation, gethering info	No direct contact with LEMA/HNS yet! This part is only to start the exercise for modules/EUCPT
5	2000					EXCON (ERCC)	EUCPT	Briefing with ERCC before deployment.	ERCC briefieng via VTC.	•Effective briefing with EUCPT •List of tasks that EUCPT will prepare as first things to do right after arrival – initial PoA. •Initial division of tasks in the team •List of relevant contacts on the ground. Terms of reference	ERCC to bo involved.
end of day											

Phase I 22/02/2023 0900-1130											
							HNS	EU HNS TTX		All information progress on vOSOCC	
1	0845					EXCON	all	Welcoming of all Participants, description of the exercise, the team and goals of the exercise and HNS refresher.	Welcoming of participants Description of exercise with explanation of TTX exercise rules; EX-communication rules; roles and responsibilities. Overview of exercise schedule and succes criteria.	•Effective briefing for participants with Q&A panel, •Understanding of the EX Structure and the rules of the EX •Understanding of tasks, roles and responsibilities •Common understanding of exercise, •List of needs/questions to be answered by EXCON before exercise starts.	STARTEX - Meeting on-site.
2	0900					EXCON	HNS	situation overview	a detailed description of the consequences of the earthquake and how it impact the country	HNS/LEMA should be informed about the RfA update - the impact was more significant than initially expected, and more modules/capacities should be mobilized	VR - drone view of the damaged areas !
3	0930					EXCON (Civil Aviation Authority)	HNS	Main airport in Chisinau was affected by the earthquake.	The runaway is partially damaged and airport can accept only small aircrafts - cargo aircrafts can't be accepted, the operational part of the runway is to short	* HNS should expect higher road traffic on the border with Romania due to redirection of possible in-kind assistance * Liaising with airport management	could be done virtually/ the real airport in Chisinau is needed
4	0930 - 1100					modules/EUCPT	HNS	info exchnge	preparation for the arrival of the modules	•Modules are getting ready for the deployment to Moldova •Documentation for Border Crossing and Customs	
5	0930					EXCON	EUCPT	Arrival to the country	border crossing and planning the next steps	reaching the HNS to establish first contact	the list of necessary items to be discussed with trainer
6	0930 - 1000					EXCON	LEMA/ HNS; EUCPT;	Preparation for meeting.	Prepare for the meeting with expected outcome (every actor has its own goals).	•Meeting agenda; •Briefing checklist; •Briefing situation + overall planning for further operation; •Relevant informations (materials) prepared to handover.	
7	0930 - 1130					EXCON	LEMA/local resources	operations ongoing	Assesment and operations on worksites	updates for LEMA from different worksites	USAR activities, other first response acitivites (TBC with Emilia's team)
8	1000					EXCON	HNS- EUCPT	Meeting of HNS & EUCPT.	Meeting needs to be initiated by EUCPT at the arrival	•MoM to handover after meeting (or other summarisation of the meeting); •Complete situation overview for all actors; •PoA (draft) for further operations; •Exchange of relevant contacts and info to level-up infowflow beetwen entities (EUCPT<->HNS).	Meeting to update actors info database, improve cooperation; clear expectations & discover possibilities for even more effective collaboration.
9	1030-1100					HNS	EXCON (ERCC)	Updated RfA	HNS should update RfA based on the information from the begining of the exercise.	This refers to VO update only, not any additional document	xxx vOSOCC in use

	Phase II 22/02/2023 1130-1700 (time jump +12h)										
10	1130					Chisinau airport (EXCON)	HNS	Chisinau airport restriction	<p>Restrictions at the airport in Chisnau: The airport suffered some damage. Authorities are investigating the structural capacity of the runway. The runway is limited to 2 km. Technical issues with the floodlights need to be verified and until further notice, no night flights are allowed. Nevertheless, authorities are expecting to have the airport partially operational again by this evening (only flights during daylight will be allowed). It is expected to have the airport fully functional by the evening of xxx.</p> <p>According to the information from the Coordination Centre of Airport Authority, the following aircraft (chartered cargo) are NOT allowed to be landed even if their weight is less than 196 tons: C17, Boeing747, Airbus 330, Boeing 777, CC177 and all other aircraft whose technical specification allows more than 196 tons. This applies until further notice. Flight manifest and cargo documentation should be resubmitted with the new type of aircraft that meets above measure.</p> <p>Money Exchange at the airport: Money Exchange counter inside; after the immigration counter, several ATMs can be found. Standard currency: dollar Incoming flight priorities: 1. Medical (Medicine and team) 2. Rescue, 3. Food, 4. Shelter. 5. WASH</p>	<ul style="list-style-type: none"> •HNS forward info to EUCPT; •Inform incoming teams/modules, and put it on VO relevant information. 	<p>Inform incoming teams/modules. What is their response? What they can eventually request/ask for?</p>
11	1130					EXCON / ERCC / HNS	Modules	At the land border (Virtual modules) or airport (real modules)	Border crossing by Modules (real modules arrive by air)	<ul style="list-style-type: none"> •HNS to provide in advance list of requirements (documentation) for incoming assistance to assure rapid border crossing for them. •Check of documentation from incoming international assistance; Factsheets, personel + equipment lists, vaccinations, etc. 	<p>EXCON to supervise process. ERCC, HNS and incoming assitance to collaborate for quick border crossing.</p>
12	1145					EXCON	EUCPT / HNS	Establishing RDC.	Preparation of the RDC - EUCPT in cooperations with HNS.	<ul style="list-style-type: none"> •Establishment of RDC to make border crossing for modules quick and effective; •Layout of RDC; •Process of incoming assistance reception coordinated and established beetwen EUCPT and HNS. PoC established (entities / institutions). •Hanndover of the RDC 	<p>EUCPT should provide the layout of the RDC and explain how it will operate and process incoming assistance. HNS to question EUCPT about procedures and possible assisstance that might be needed to level up their performance.</p>
13	1200					HNS	Local & International USAR	USAR Teams to recieve assignemnt for ASR activities	Chisinau will be main area of USAR activities.	<ul style="list-style-type: none"> •Sectorisation to be done by incoming teams in cooperation with LEMA (ASR1). •Completion of (ASR2) phase. •Brief PoA for every particular worksite 	<p>Recon using VR. Teams to cooperate with LEMA/HNS and national teams. Teams should consider possible needs and threats that should be adressed to HNS for every each worksite as much as possible (having in consideration limited data they have).</p>
14	1230					EXCON	HNS	dispatching LOs to Modules.	To improve cooperation provide LOs to Modules.	<ul style="list-style-type: none"> •Decision about possible dispatching LOs for all Modules and EUCPT 	
15	1300					EXCON	HNS- Modules	Meeting of HNS & Modules.	Meeting (also VTC for Virtual actors).	Update, improving cooperation; clearing expectations & possibilities	Meeting to update actors info database, improve cooperation; clear expectations & discover possibilities for even more effective collaboration.
16	1345					HNS	Modules	Assessment of the place for BoO.	To make assessment	<ul style="list-style-type: none"> •Choosing one place for all modules •Report to HNS; give your needs •Brief report to HNS - it should include advantages and disadvantages of offered place for BoO. 	<p>VR; feedback to HNS Feedback about place for BoO from modules should serve as a learning point to HNS</p>
17	1345 - 1415					HNS	Modules	Virtual planning the BoO	Modules together are planning the layout of the BoO	<ul style="list-style-type: none"> •digital BoO •identification of needs to run the BoO 	VR - 3 different sites, vmmodules can add input, difficult terrane, obstacles
18	1300 - 1700						modules	operations ongoing	all modules working simultaneously	<ul style="list-style-type: none"> * USAR - establishing UCC/coordination of eventual other teams, ongoing USAR activities * EMT - establishing hospital * ETC - establishing camp 	
19	1500					vOSOCC	HNS	Information about incoming relief items.	HNS to manage incoming relief items (out of UCPM)	<ul style="list-style-type: none"> •Proper managing and planning of distributions or Relief Items; •Update of PoA and existing procedures related to reception of incoming international assistance. 	income via vOSOCC; virtual cooperation with ERCC/ WFP?simoultaneous emails with info about several incoming convoys
20	1530					EXCON (Trainer)	modules / EUCPT	indication of needs	participans should inform HNS about the needs they identify after the arrival	<ul style="list-style-type: none"> •identification of potential gaps •liaising with HNS to cover identified gaps 	
21	1700					EXCON (ERCC)	EUCPT; Modules	Sitrep.	Daily raport to ERCC or national headquarters	<ul style="list-style-type: none"> •Sitrep to ERCC by e-mail to be sent. 	<p>Sitrep should cover: - operational activities (already performed, onoring, planned) -Needs -Overwiev of the situations Sitreps should be adressed by different actors to proper entities (eventually added in copy)</p>
22	all day					vOSOCC/EXCON (ERCC)	LEMA/ HNS; EUCPT; Modules	Situation update via VOSOCC.	Update situation on vOSOCC in designated sections for specific informations.	<ul style="list-style-type: none"> •VO updating; •Updating own data basing on VO. 	<p>Actors should follow. All actors should use VOSOCC to feed platform with relevant information and acquire them for themselves from it</p>

Phase III 23/02/2023 0900-1300 (time jump +7 D - Fullscale Operations + Aftershocks)										
0900					HNS / EXCON	Structural Assessment module (virtually played).	Aftershocks. Local teams need to provide proper assessment of buildings.	As a result of the aftershocks many new buildings have been affected. Urgent recon is needed.	•Report of assessment to HNS; •Cooperation with HNS about analysing results; •New worksites for USAR.	
0900 - 1130					EXCON (vModules)	HNS	Provide transportation for real and virtual Modules	Arranging of transportation and convoying within Moldova to the new locations for assessment.	• Route planning; • Police escort; • Convoy procedures.	To be played via emails, VO, (virtual teams changing personel/rotation and doing assesment)
0900					EXCON (MoI)	HNS	distribution planning of received goods from Chisnau	In-kind assistance needs to be disseminated to the most affected areas. Plan of the distribution is needed.	•Provide plan of the in-kind assistance distribution	Relief items, donations from several countries, this should be played via VO
0905					EXCON	Modules	Rotation of the rescue staff (USAR/ vModules)	Sending organizations requested rotation plan for the modules, organization of the rotation must be prepared	•modules can present procedures for staff rotation •HNS is ready to support the rotation process •HNS should proceed all procedures to ensure swift and effective rotation	
0910					HNS / EXCON	EMT	Provide assessment in affected cities feedback.	What can EMT do in affected cities/Villages(?).	•Report of assessment to HNS •Cooperation with HNS about analysing results	VR
0930					EXCON (Ministry of Interior press unit)	LEMA/ HNS; EUCPT; Modules	Meetings (one by one or joined).	Press / EU Official about the ongoing operation and its results.	All participants are able to describe their involvement in the operations. They are not afraid to answeare difficult questions and can underline the mutual benefits of international cooperation under the umbrella of the UCPM.	Proper preparation after info about incomig meeting via ERCC email; See MIL.
0930					EXCON (Ministry of Interior)	EUCPT; Modules	Meetings.	Meetings with UNHCR/ UNDAC/ UNICEF, according to type of module activity	• Update of situation; • Plans for improving mutual cooperation; • Pending issues.	UNHCR/ UNDAC/ UNICEF
1030					EXCON (EU Delegation)	EUCPT	Head of EU and EU high rank representative visit delegation planned a meeting on day x.	The Head of the EU delegation informs UCPT about a planned meeting on day 4 he will come and visit. Contact via mail, time to be confirmed the day before.	•Plan and prepare a meeting with the EU DEL; •Invite participants; •Inform HNS/ LEMA.	What will be the topics to discuss? What is the rank of visitor? What he will be intrested in? If and what kind of help may he provide?
1020					EXCON (police)	HNS	Request to prepare a list of updated road blocks and restrictions	Police suggest an updated list of roadblocks and restrictions	updated map for VO and EUCPT	teams in country and incoming assistance, to be triggered by trainer!
1045					EXCON (NGO)	HNS	Request to prepare a general statement referring to Incoming relief goods by land: border crossing	30 trucks with in-kind assistance waiting at the border crossing	•identification of BC identification of cargo •finding destination and recipients •allocating the warehouse	to be triggered by virtual NGO representative who comes to LEMA with this request
1045					EXCON (MOFA)	LEMA	Moldova Customs Facilitation Agreement in Emergency Humanitarian Assistance.	Moldova has signed the customs agreement for the facilitation of emergency relief consignments. Required Customs Clearance Documents: The documents that must accompany any humanitarian shipment under the terms of the Agreement are: 1. Cover letter requesting customs clearance (with the list of attached documents); 2. Completed Custom Entry Form; 3. Bill of Lading/Airway bill (contract of transport), original copy; 4. Commercial Invoice or Deed of Donation; 5. Packing list; 6. Declaration of Origin If the cargo convoy is being escorted by humanitarian personnel; his/her entry into the country should be facilitated as well, in line with the spirit of the agreement Cash transport: Up to 10,000 € are permitted to bring into the country as per the law. A higher amount has to be declared at customs.	•Managing documents; •HNS should assist incoming teams and modules to fulfil the custom regulations; •Inform teams and modules about regulations.	Inform teams and modules.
1100					EXCON (LEMA)	Local USAR	Continiouing ASR.	ASR 3-4 in sectors in xxx city/sector	Reporting to LEMA results of ASR.	VR
1100					EXCON	all	Team leader meeting.	The team leader or liaison officers from modules and response teams are invited to the TL meeting to be held in HNS xxxx Please bring your mission planning and if there are requests and updates, bring them in written form or send a mail in advance	Prepare an updated situation overview .	This needs to be triggered at least an hour before(by trainers)
1200					EXCON (ERCC)	EUCPT; Modules	Sitrep.	Daily raport to ERCC.	Sitrep via email	EXCON needs to provide content for that!

	Phase IV 23/02/2023 1300-1700 (time jump +14 D - Finishing rescue & Handover)										
37	1300					EXCON	LEMA/ HNS; EUCPT; Modules	Handover decision.	Preparation for handover phase.	<ul style="list-style-type: none"> Custom&donation clearance; Preparation of documents 	EUCPT, USAR - shifting; ETS, EMT - donation
38	1310					ERCC	EUCPT	Donation procedures.	Relief teams are in need of donation receipts for their departure. Quantity and value of donated goods and in-kind contributions should be mentioned	<ul style="list-style-type: none"> Disseminate information for all teams and modules in case of donations; Inform NON EU teams to get a donation receipt from a competent authority. 	Prepare donation reciepts.
39	1330					EXCON	EUCPT, Modules	Transportation needs.	Teams have to assess transportation needs for them to leave Moldova teritory	<ul style="list-style-type: none"> Number of people; Volume of equipment; ETD (incl. flight number if by plane); Transportation for incoming team (EUCPT, USAR); Border crossing point. 	To the airport / to the ground border
40	1330					EXCON	HNS	Provide transportation for leaving Modules.	Arranging of transportation and convoying within Jordan.	<ul style="list-style-type: none"> Route planning; Police escort; Convoy procedures. 	To the airport / to the ground border
41	1345					EXCON (Mol)	HNS	Coordination of departure of teams is requested by Mol	Teams with vehicles, register number and time and place of border crossing, and teams departing from the airport should have all necessary docs. List of members with passport number Certificates of in-kind contributions	compile a list of ETD of teams from EU and NON EU	inform border crossing stations in advance
42	14:00					HNS	EUCPT; Modules	Reminder: request mission statistics and demobilisation reports.	To all participating teams and modules To be delivered before departure	<ul style="list-style-type: none"> Disseminate the reminder to all participating teams and modules Compile a conclusion and forward also to LEMA 	send copies to ERCC
43	14:00					EXCON (Mol)	HNS	Handover final details internal meeting.	LEMA announces an internal final briefing before handover To all HNS members Conclusion and statistic	Compile a list of ETD/ETA of teams from EU and NON EU Plan speeches and timeframe	Dont forget: inform border crossing points
44	1430					EXCON	LEMA/ HNS - EUCPT, USAR	Meting EMT - HNS	Last meeting, summary of ops by modules, plan for next period	Summary of cooperation; information about incoming shift; statistics	
45	1500					EXCON	LEMA/ HNS - EMT, ETS	Meeting ETS - HNS	Last meeting, summary of ops by modules, plan for next period	Summary of cooperation; handover of equipment (documents); statistics	
46	1530					EXCON	USAR	Meeting USAR - HNS	Summary of USAR activities, handover to locals,	Physical handover; information to EUCPT and HNS.	Role-players (USAR TLs)
47	1600					EXCON	EUCPT	Meeting EUCPT - LEMA	Summary, plan for next period, team's rotation	PloA of the new EUCPT for humanitarian phase, long term planning	
48	1630					EXCON	All participants	Press conference	Summary of the exercise	Presentation of the outcomes by each actor	This needs to be announced at the begining of the day
49	1700					EXCON	All participants	END of exercises	END of exercises		

No.	Time		Inject #	Type	Input	From	To	Message	Brief description	Expected Outcome	Additional remarks	VR
	Plan	Real										
1	Phase I					EXCON	HNS	Various offers for assistance (NGO's, bilateral, etc)	Incoming offers with non-certified and non-requested assistance from different organizations and countries.	•HNS filtering incoming offers and rejecting non-requested assistance.		
2	Phase I					EXCON (ERCC)	EUCPT	some of EUCPT members can't be deployed to the country (no connection flights)	Information to EUCPT that some of the selected EUCPT members can't be deployed due to problems with connection flights	•Reorganization of EUCPT functions (i.e. replacement of the TL)		
3	Phase I					EXCON Chisinau municipality	HNS	chaos in the area of Chisinau after the EQ. Many injured people as a result of mass panic/flash flood	As a result of the EQ, many residential buildings have been severely damaged or collapsed. People in the affected area started to panic. Crowds were trying to evacuate from Chisinau trampling dozens of people and injuring hundreds. Chisinau remains without access to electricity and gas.	Redirecting of available assets to the affected area, possible request for international assistance		
4	Phase I					EMT, vEMT	HNS	ask for competencies of making medical operations according to local law	has team got international medical qualifications certificates?	•Legalizing the practice of medical professions in affected country		
5	Phase II					EXCON (Ministry of Health)	HNS Modules EUCPT	Information about overwhelmed health facilities: many injured persons.	The hospitals and first aid points in the affected area are overwhelmed with injured persons Most of the hospitals are more or less damaged, and an assessment is started to check the functionality	Check possible medical assistance: •"offered capacities •"possible locations •" medical coordination •" responsibilities	Support the survey and decision making processes	
6	Phase II					EXCON (MoI)	HNS	Turkey offers medical team.	ERU MED from Turkish Red Crescent team to be deployed immediately: Delivery by: air Number of personnel: 16 Point of entry: Amman airport	Check if needed: •offered capacities •possible locations •medical coordination •responsibilities	Discussion: •where to be located if accepted •with they will cooperate with.	
7	Phase II					EXCON (NGO)	HNS EUCPT	Private SAR team (XXX) offers assistance.	1 K9 team Number of personnel: 6 Point of entry: TBD Self-sufficiency: 24 hrs	•"To clarify with LEMA if such support is needed. •"To verify qualifications of personnel and K9. •"HNS and EUCPT to evaluate usefulness of such team.	Avoid duplication, usefulness?	
8	Phase II					EXCON	HNS	cell phone network interrupted: sat-phones and repair teams needed	EQ impact on the telecommunication infrastructure caused problems with landlines and GSM network	RFA update		
9	Phase II					EXCON	HNS	Assesment in Chisinau	USAR is sent for an assessment to Chisinau - damage to infrastructure is reported due to an earthquake.	•Assessment of possible worksite(s) •Report to UC / LEMA / HNS •Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. •Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade.	USAR.1.HIGHWAY 1	v
10	Phase II					EXCON (MoI)	HNS	MoI Hungary - 5000 hygiene sets offered.	Delivery by: land Number of personnel: 2 Point of entry: XXX	Organise: •in-country transportation; •logistical support; •is a pilot service needed?	Coordinate with LEMA and EUCPT.	
11	Phase II					EXCON (MoI)	HNS Modules EUCPT	Request overview from CECIS.	Relief offer from CECIS arrived, the decision of acceptance or rejection is needed.	•"Discussion with MoI about acceptance.	•"Guide HNS through process; •"HNS should express their concerns. Questions should be asked of how process of reception should look like etc.	
12	Phase II					EXCON (MoI)	HNS	2 psychosocial experts from France offered.	Delivery by: air Number of personnel: 2 Point of entry: Amman airport	Organise: •in-country transportation; •logistical support; •accommodation required.	•"HNS to check of team needs. •"language support?	
13	Phase II					EXCON (MoI)	HNS	Italy offers hygiene sets, drugs.	Relief goods: 1,500 hygiene sets medicine for epidemics and antibiotics Delivery by: land Point of entry: XXX port	•"HNS to deliver information if drug permission needed for import? •"Request / Cancellation / Order (Task, Location, Duration).	Insist on pharma law situation	
14	Phase II					WHO	EUCPT	WHO directive for EMT.	Follow up on the situation and comply with directives; do EMTs (AMP) have checked all directives regarding EMT (AMPs) deployment? Send EMT fact sheet before deployment	•Disseminate to PS.		
15	Phase II					EXCON	HNS	Assesment in Chisinau	USAR is sent for an assessment to Chisinau - damage to infrastructure is reported due to an earthquake.	•Assessment of possible worksite(s) •Report to UC / LEMA / HNS •Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. •Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade.	USAR.4.POLICE.STATION	v
16	Phase II					EU Del	EUCPT	E-mail about disaster, situation overview and media rules on-site.	Head of EU delegation informs EUCPT about situation and media rules on-site.	Information about disaster situation and media rules should be disseminated to all EU coordinated teams.	Media Plan within relief teams should be developed.	

17	Phase II					XX embassy	EUCPT	XX rescue dog association offer via embassy	1 K9 team offered Delivery by: air Number of personnel: 6 Number of vehicles: 3 Point of entry: TBD Self-sufficiency: 48 hrs	•EUCPT to check if this additional K9 team is needed •Transfer to LEMA/HNS for decision	Coord with LEMA / HNS.	
18	Phase II					EXCON (Energy Efficiency Agency (EEA))	HNS Modules EUCPT	Power outage in most parts of the district	Power outage in most parts of the district: The power station in XXX (TBD) is out of function and has caused a major blackout in the YY (TBD). According to the information from EEA, the repair will take about 1-2 weeks. They are working to restore ASAP the power supply.	•How can the EUCPT react to this issue -> communication to modules to build awareness of the situation. •Is there a generator available on short notice?	Coord with LEMA / HNS. Communication with relief teams.	
19	Phase II					Module	HNS	Communication support needed.	HNS is needed to assist modules and teams with local SIM cards	•Do modules check network providers in the country? •Do modules contact the HNS cell in order to discuss the issue and discuss potential solutions? (where to buy, price estimate, number of SIM cards needed with/without data,...)	NON EU state, check Annex.	
20	Phase II					EXCON	HNS	Assesment in Chisinau	USAR is sento for an assesment to Chisinau - damage to infrastructure is reported due to an earthquake.	•Assessment of possible worksite(s) •Report to UC / LEMA / HNS •Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. •Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade.	USAR.5.KINDERGARTEN / USAR.3.BANK	v
21	Phase II					ERCC	EUCPT	Offer: generators 80 KVA.	5 power generators 80 KVA Delivery by: air cargo Point of entry: Aqaba King Hussein International Airport (AQJ, OJAQ)	forward to LEMA for decision, in-country transportation from the airport needed	inform about proper processes	
22	Phase II					XXX RC	HNS	offer: camp medical assistance.	mobile medical team of five: 1 doctor and four nurses, offered to assist in different camps with base medical support	check if needed Request / Cancellation / Order (Task, Location, Duration)	coord with LEMA	
23	Phase II					EXCON (Mol)	LEMA	Chisnau airport restrictions lifted.	Information from Amman airport authority: cargo flights are again without restrictions possible	forward to UCPT inform incoming teams/modules put it on VO	inform incoming teams/modules	
24	Phase II					EXCON (Mol)	EUCPT	Road block at XXX.	main roads are blocked. incoming assistance should go via other available roads	discuss with LEMA and ERCC, route planning		
25	Phase II					EXCON (virtual modules)	HNS	local SIM cards.	At Amman airport two incoming teams are waiting and requesting local SIM cards to reduce the cellphone costs for their deployment	suggest local purchase	reciept and reimbursement procedure	
26	Phase II	GB				EXCON (virtual modules)	HNS	Transport request.	virtual modules at the airport and requesting transportation to the BoO. Due to the size of the equipment a minivan is needed	check options rent a car, or other means like arriving teams	suggest cooperations	
27	Phase II					EXCON	HNS	Assesment in Chisinau	Local USAR/incoming USAR module is sento for an assesment to Chisinau - damage to building is reported due to an earthquake.	•Assessment of possible worksite(s) •Report to UC / LEMA / HNS •Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. •Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade.	USAR.2.BRIDGE	v
28	Phase II					EXCON (Mayor of Chisnau)	EUCPT	Meeting request.	Mayor of Chisinau wants to discuss the EU support and in-kind contributions with EUCPT.	Meeting and in-kind help to be coordinated with other stakeholders.	ERCC to be informed (via phone or e-mail).	
29	Phase II					EXCON (virtual modules)	HNS	Requests for fuel supply.	Incoming relief transport from Hungary is requesting diesel for 6 heavy trucks (ca. 1.000 l diesel).	Clarify refueling procedures (who, where, how etc.) Inform all other teams if there is a general agreement with LEMA	LEMA is responsible for HNS of fuel.	
30	Phase II					EXCON (on-site commander)	HNS	Technical experts needed.	Technical experts needed: experts, specialised in dams and construction reinforcement are needed for inspection of dams. Duration ca 1 week, can be extended	•HNS to contact with EUCPT, which will contact ERCC	What is the availability of specialists? How process looks like? How exactly will the process go?	
31	Phase II					EXCON (XX module member)	XX module (TBD)	Injured rescuer - medevac required.	Accident happened on-site. One rescuer is in critical condition, 2 others with minor injuries.	•Liaising with HNS to establish fast evacuation and possible medevac for rescuers. •EUCPT should be informed. •Further communication to modules about incident and safety situation should be issued.	SOP of HNS for that kind of situation to be reviewed. Medical capabilities to treat rescuers after incidents to be presented for HNS.	
33	Phase II					EXCON (module truck driver)	XX module (TBD)	Truck without enough amount of fuel stopped on the way. No gas station in the area - no possibility to go further.	The driver of truck during the transportation of XX module equipment to the worksite informed that he is running out of fuel and there is no gas station in the area - it will stuck on the way.	•Liaising with HNS to explain the situation. •HNS to provide help for module.		
34	Phase II					EXCON (XX country focal point)	EUCPT	Incoming humanitarian assistance.	There is a significant difference between the cargo manifest and the delivered goods. Customs services reviled one pallet of drugs (incl. narcotic drugs) that requires special permission for transport .	•Liaising with HNS to explain the situation; •Proposal of solving situation from HNS side t be issued.		
36	Phase II					EXCON (bilateral)	HNS	AAA offers: 100 tents	100 tents with electrical heaters - capacity 10 people per tent. Delivery by: truck Number of personnel: 5 Number of vehicles: 5 Point of entry: border with Romania.	•The decision if and when tents are needed or rejection of the offer •Request / Cancellation / Order (Task, Location)	Coordinate with EUCPT	

37	Phase II					EXCON (ERCC)	EUCPT	1 environmental expert offered to help during the incident.	Functions, skills and competencies as described in the EUCPT function profiles document as a technical expert. Profile: Solid background in environmental sciences, environmental engineering, chemistry, applied sciences or a combination thereof. Familiarity with rapid environmental assessment tools and context and ability to conduct such rapid analysis in natural disasters and emergency context	•Check if needed. •Mission support: itinerary / border crossing	Discuss with LEMA. What kind of decision will be taken. Who will be responsible for reception of expert?	
38	Phase II					EXCON	HNS	Assesment in Chisinau	Local USAR/International USAR is sento for an assesment to Chisinau - damage to building is reported due to an earthquake.	•Assessment of possible worksite(s) •Report to UC / LEMA / HNS •Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. •Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade.	USAR.7.HOTEL	y
39	Phase II					EXCON (XX Module)	LEMA	Fuel supply for generators requested.	Fuel supply for generators requested by xx module, 40 litre of unleaded petrol per day.	•Delivery method (solution) •Agreed delivery time	How fuel supply will be maintained? Who is responsible for fuel supply for modules and other actors. What are capabilities and limitations for HNS? Is it taken into consideration while accepting incoming help which may be connected with even moree "fuel connected" needs?	
40	Phase II					VO	EUCPT	French drone team of 2.	2 professional drones for aerial photography and assessment. Delivery by: air. Number of per Chisinau airport.	•Confirm acceptance of offer. •Possible mission support: itinerary / border crossing / other.	Discuss with LEMA. IMPORTANT: What permissions might be needed for drone team?!	
41	Phase II					EXCON	HNS	Assesment in Chisinau	Local USAR/International USAR is sento for an assesment to Chisinau - damage to building is reported due to an earthquake.	•Assessment of possible worksite(s) •Report to UC / LEMA / HNS •Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. •Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade.	USAR.6.FIRE.STATION	y
42	Phase II					EXCON (OSC)	HNS	USAR team is required for shoring/search and rescue with K9.	A USAR team (or another specialized team) is required to support fire brigade to protect the XXX by shoring activities.	•Clarify with LEMA and EUCPT exact needs. •Are possibilities and capabilities of team enough to help local fire brigade?		
43	Phase II					Modules	EUCPT	Need for fuel and BoO.	The incoming sheltering module from XXXX requests AOR, BoO and fuel for their convoy. Their task is to deliver and set up a camp with, capacity of 40 UNHCR family tents.	•Forward to HNS giving details about exact needs •Idea of using / not using module. •Who will be responsible for coordination of that module (focal point)?	Quantity and location to clarify.	
44	Phase II					EXCON	HNS	Assesment in Chisinau	Local USAR/International USAR is sento for an assesment to Chisinau - damage to building is reported due to an earthquake.	•Assessment of possible worksite(s) •Report to UC / LEMA / HNS •Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. •Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade.	USAR.8.APARTMENT.BUILDING 1	y
45	Phase II					EXCON (OSC)	HNS	Two excavators are requested for clean-up operations.	HNS to organise excavators as requested. Clarify the capacities of commercial companies in the surrounding area to provide this kind of services.	•Prepare request for excavators •Assignment for them (place, contacts)	Time for readiness of excavators? Who will pay for them? Do HNS what kind of excavators are needed?	
46	Phase II					HNS	All	Request for a press conference.	Prepare press statement.	•Prepare press statement. •Manage the press conference.	Statistics update with LEMA.	
47	Phase II					HNS	EUCPT	VVIP: Ambassador wants to visit.	XXX Ambassador – wants to visit the ongoing EU assistance as XX are having the EU presidency. He/she will be accompanied by her colleague ...	•Preparation of bullet points of visit •Agreement visit with LEMA •Technical details of visit (incl. visit points and media)	Who will lead the meeting? What is te agenda for the meeting. What kind of informations (needs?) will be provided?	
48	Phase II					EXCON (OSC)	HNS	Fuel supply for generators requested.	Check type, delivery method and delivery time	•Prepare solution for providing fuel to modules		
49	Phase II					EXCON (Police)	HNS	Spanish speaking PSC expert.	For spanish speaking technician with a mental breakdown a psycho-social expert or psychologist is urgently needed.	•Find internal solution (French speaking person) or •Forward to EUCPT a request	Discuss EU rules on consular protection.	
50	Phase II					EXCON (OSC)	HNS	Fire service reports accident	A member of the local fire service in YYY had an accident and his situation is very critical. Transport by ambulance is very time-consuming. The patient needs to be evacuated urgently to ZZZ for treatment. Medevac by Air if possible seems to be the only option.	•Check with LEMA and organise emergency services	VR4	y - cbrn
51	Phase II					EXCON (VVV module)	HNS	Medical oxygen needed.	Refilling of oxygen bottles: 10 bottles à 2 litres and 5 bottles à 10 litres – requested by JUH EMT This mobile team supports camps with medical assistance for the population.	•Clarify with LEMA purchase and transport •Organise exchange or refilling of oxygen bottles	How high priority it will be? What are limitations with delivering medical oxygen? Are there "banks" of oxygen in Moldova?	
52	Phase II					EXCON (media)	HNS	Interview request from foreign tv.	Request came from CNN. Prepare a media statement. Identify interview partners for the TV interview.	•Get in contact with LEMA, •Collect facts and data from EUCPT	numbers of quark or total, advise for use of EU press pack	

53	Phase II					EXCON	HNS	Assesment in Chisinau	Local USAR/International USAR is sento for an assesment to Chisinau - damage to building is reported due to an earthquake.	<ul style="list-style-type: none"> Assessment of possible worksite(s) Report to UC / LEMA / HNS Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade. 	USAR.9.APARTMENT.BUILDING 2	y
54	Phase II					EXCON (UNDP)	EUCPT	joint assessment with UCPT und UN announced	A joint assessment with UCPT and UN to conduct a MIRA Situation Analysis is planned for Day 4: mission planning according to the MIRA document to be done by UCPT	<ul style="list-style-type: none"> Preparation of assessment 	inform about MIRA	
55	Phase II					EXCON (RC XXX)	HNS	Red Cross/Crescent transport has problems at border in xxxx	A convoy from XXX Red Crescent Society is unannounced at the border from yyy They ask for assistance, in due to bring non-food items and personnel to Red Cross/Crescent Centre in zzz. The convoy consists of 1 command car, 6 trucks with boat trailers and 1 microbus, together with 16 staff.	<ul style="list-style-type: none"> Get in contact with LEMA, and national Red Cross/Crescent Society Find solution for assistance of convoy 		
56	Phase II					EXCON	HNS	Assesment in Chisinau	Local USAR/International USAR is sento for an assesment to Chisinau - damage to building is reported due to an earthquake.	<ul style="list-style-type: none"> Assessment of possible worksite Report to LEMA / HNS 	USAR.12.SHOPCENTER	y
57	Phase II					EXCON ? (UNDAC)	EUCPT	Meeting with Liaison officer / coordination - information flow chart between main actors (modules/ucpm/hns)	To arrange proper coordination between the actors in the field	<ul style="list-style-type: none"> Arrange proper coordination between the actors in the field 		
58	Phase III					EXCON (ERCC)	HNS	GER offers excavators and mobile toilets	New offer	<ul style="list-style-type: none"> Validation of the needs 		
59	Phase III					EXCON (Module)	HNS Modules EUCPT	Lost member of module.	Search and find lost person.	<ul style="list-style-type: none"> Implementing procedures for situation Contact with partners onsite Reporting 	What are the procedures? Who is involved? Who coordinates action?	
60	Phase III					EXCON	HNS	Assesment in chemical factory	Local USAR with support od CBRN resources (national and international) needs to go to Hincești chemical factory as it is reported that it might be severely damaged due to an earthquake.	<ul style="list-style-type: none"> Assessment of possible worksite(s) Report to UC / LEMA / HNS Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade. 	USAR. 19.CHEMICAL.PLANT.	y
61	Phase III					EXCON (municipality)	HNS Modules EUCPT	Media visit.	Visit of local/intl TV.	<ul style="list-style-type: none"> Make a proper interview Include important information 		
62	Phase III					EXCON	HNS	Assesment in Hincești	Local USAR/International USAR is sento for an assesment to Hincești - damage to building is reported due to an earthquake.	<ul style="list-style-type: none"> Assessment of possible worksite(s) Report to UC / LEMA / HNS Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade. 	USAR.13.SCHOOL	y
63	Phase III					EXCON	Modules	Because of safety issues it is necessary to evacuate whole Module back to Capital City	Starting impementation of Contingency Plan	<ul style="list-style-type: none"> Starting implementation of Contingency Plan Inform other teams and modules Report to LEMA & ERCC 		
64	Phase III					EXCON	HNS	Assesment in Hincești	Local USAR/International USAR is sento for an assesment to Hincești - damage to building is reported due to an earthquake.	<ul style="list-style-type: none"> Assessment of possible worksite(s) Report to UC / LEMA / HNS Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade. 	USAR.10.APARTMENT.BUILDING 3	y
65	Phase III					EXCON (ERCC)	EUCPT	Crosscheck VO and ERCC messages	ERCC is in contact with the EU delegation and country office. Early indications are that there has been a significant impact. The earthquake has the potential for a high humanitarian impact. International teams are advised to monitor the VOSOC for updates and specific requests for assistance from the Government.	<ul style="list-style-type: none"> Crosscheck VO and ERCC info for details about deployment of teams, experts and modules Assign a person with this task 	to assign a person with this task	
66	Phase III	AM				EXCON (BBC)	EUCPT	interview request	BBC Media journalist wants an update on the situation The first description of the situation on the ground for today's evening news on BBC worldwide	<ul style="list-style-type: none"> prepare press statement and decide who will do the interview inform about statement ERCC 	coord with HNS	
67	Phase III					EXCON	HNS	Assesment in Hincești	Local USAR/International USAR is sento for an assesment to Hincești - damage to building is reported due to an earthquake.	<ul style="list-style-type: none"> Assessment of possible worksite(s) Report to UC / LEMA / HNS Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade. 	USAR.15.SCHOOL_X-RAY 1 / USAR.11.APARTMENT.BUILDING 4	y
68	Phase III					EXCON (MoI)	EUCPT	Safety and Security briefing	Overview of the s&s situation	<ul style="list-style-type: none"> inform teams and modules about current S&S situation update the teams and modules in your AOR 	inform teams and modules Update the teams and modules in your AOR	

69	Phase III					EXCON (OSC)	HNS	tourists from EU and Non EU, some injured need consular support	Critical number of tourists are in the affected area, most of the in xxx Some are injured, more information soon will be available Some are without travel documents and need ETD from the EU	Support from the responsible embassies or supply with ETD, liaise with EUCPT	VR6	y
70	Phase III					Modules	HNS	clarification of frequencies	request for a meeting with LEMA or relevant authority	•find frequencies allocation for incoming relief teams •confirm if their own frequencies can / can't be used	Tampere Convention and use of Freq during relief operations in an affected country	
71	Phase III					EXCON (Ministry of Culture)	HNS	expert for cultural heritage	An expert for cultural heritage is required at Hincești	Activation of ERCC for expert search	clarify special interest	
72	Phase III					EXCON (media)	EUCPT	Local media agency wants interview with. EUCPT	Questions about insufficient assistance	EUCPT is able to present overall engagement of the EU to support the crisis	inform HNS	
73	Phase III					EXCON (OSC)	HNS	need for a HAZMAT team - accident of truck with chemical substances,	A truck had a road traffic accident in the area of Chisinau. The truck is a two-axle tank vehicle, with content of 7.000 kg of white substance. The content, unknown substances, in solid form. A HAZMAT detection team is needed to detect and maybe contaminate the substances.	•rapid allocation of the CBRN team •evacuation of the surrounding buildings to safe places •liaising with EUCPT to solve the problem •possible request for additional module	forward via ERCC to PS	y - cbrn
74	Phase III					EXCON (vModule)	EUCPT	requests for a mechanic	module TL reports severe damage to one of the main generators and is not able to maintain this on their own	•liaising with HNS to find technician and spare parts		
75	Phase III					EXCON	HNS	Assesment in Hincești	Local USAR/International USAR is sento for an assesment to Hincești - damage to building is reported due to an earthquake.	•Assessment of possible worksite(s) •Report to UC / LEMA / HNS •Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. •Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade.	USAR.16.MILITARY.SCHOOL.	y
76	Phase III					EXCON (NGO's Volunteers)	HNS & EUCPT	Urgent, fire in an unofficial temporary tent shelter is reported (refugees)	An urgent phone call from an NGO Volunteer to LEMA and/or EUCPT about the outbreak of a fire in an unofficial temporary tent shelter is reported at the moment 10 tents are affected the fire is spreading and 3 people missing. Shelter with 500 people.	Response from LEMA to organize the help with nat. & int Teams. Inform all during the upcoming meeting about this information. An additional request for tents.	Check the cooperation between nat. and int. Teams, check if this is the LEMA briefing	
77	Phase III					EXCON	HNS	Assesment in Hincești	Local USAR/International USAR is sento for an assesment to Hincești - damage to building is reported due to an earthquake.	•Assessment of possible worksite(s) •Report to UC / LEMA / HNS •Brief PoA for particular worksite. It should include possible needs and estimated time of work with explanation of operational activities that will be conducted on site. •Team should plan place of operations just as they would act during regular operations (place to evacuate rescuers, place for equipment, safety officer etc.) It should also include possible help from local police or fire brigade.	USAR.18.GAS.STATION.	y
78	Phase III					EXCON (WHO)	HNS	WHO offers additional medical capacities	WHO offers to bring additional medical capacities (4 doctors and 15 nurses) to support hospitals in Moldova	•evaluation of the offer •allocation of the available resources if accepted		
79	Phase III					EXCON (municipality)	HNS	IT expert needed (possible tast support)	Municipality Hincești needs an IT expert due to a major IT and telephone network and e-mail failure	check at EUCPT if free TAST capacity	time for readiness or private company	
80	Phase III					EXCON (WASH)	HNS	question about food and beverage delivery	Virtual module (xxx, located in XXX) is asking for possible delivery of food	• assess the needs of the module • agreements on payments - who will cover costs?		
81	Phase III					EXCON (Chisinau Airport)	HNS	consular assistance: Tourist (from Japan, Australia and Canada) stuck at the airport (no international flights available)	Around 50 foreign tourists at Chisinau airport (Tourists from Germany, Japan, Australia and Canada) have stuck at the airport due to the cancellation of international flights	Provide consular support to the affected people	different nationalities have different solutions	
82	Phase III					Modules	EUCPT	body found dead	Module xxx requests police in due to a dead body found at xxx	inform LEMA for further actions	police or DVI???	
83	Phase III					Modules	HNS	Request for the transport support	Module XXX needs support with transportation of additional personnel and cargo arriving from the airport	start assistance via truck company	truck assistance possible	
84	Phase III					EXCON (vModule EMT)	EUCPT	medical supplies needed	Due to the high number of injured persons, vModule (EMT) is in need of bandages and field dressings to be collected tomorrow after the medical meeting in the hospital	forward to HNS	direct purchase possible?	
85	Phase III					EXCON (media)	HNS	interview request	Moldova public TV is sending an interview request for tomorrow at noon to be live on TV on the news. Issues are data and the number of international responders	• Inform HNS cell manager and LEMA • Prepare data and facts for the interview • Check a suitable place for the camera setup	numbers of province or total, advise for use of EU press pack	
86	Phase III					EXCON (RC)	EUCPT	RC requests a EMT for reinforcement	RC requests an EMT for reinforcement in xxx The capacity of the hospitals is reduced due to the repair works	Check an EMT-1 ready to deploy in short notice	EMT or AMP or bilateral medical teams	
87	Phase III					HNS	EUCPT	date for a planning meeting	Based on the forecast and the local response a planning meeting is requested from LEMA Date: tomorrow at 1100 at the prefect's office	• Prepare an overview of international response elements • Discuss the possible duration and team revolve with the HNS members	check also cellphone provider?	
88	Phase III					EXCON	HNS	Visit of head of VIP	Mol informs about a VIP visit at HNS cell with press Tomorrow, at 1000 for around 20 minutes	prepare the HNS cell for high ranking visit	prepare data and facts for visitors	
89	Phase III					EXCON (module)	HNS	Truck key lost: replacement	The keys to an heavy special truck were lost, and the truck cannot leave the basecamp The request is to request a new set of keys at MAN from Moldova, due to the urgent needed equipment for this truck	• Contact MAN service in Jordan for new keys, or other solutions. • Check if it is possible to unload the equipment and transport it with anther trucks		
90	Phase III					EXCON (media)	EUCPT	critical press interview announced	RTL Europa wants an interview with a responsible person, about "insufficient relief activities", reported by local population	prepare for negative journalists	prepare data and facts for a positive impression	
91	Phase III					EXCON	HNS	COVID-19 case confirmed	TL of HNS was covid-positive tested	separation of positive tested person		
92	Phase IV					EXCON (OSC)	HNS	Virtual team from yyy needs departure support	Team from yyy needs departure support, custom assistance and pilot service	departure support needed	NON EU State	
93	Phase IV					EXCON (yyy RC)	EUCPT	insurance support for relief goods truck	Transport contractor, working for yyy Red Cross asks for assistance in due to an accident. A truck has damaged a garden wall and the owner claims money for it	• Clarify with LEMA and insurance company • Try to phone directly with the owner • Advise to take photos and fill an international accident report	documentation and pictures	

94	Phase IV					EXCON (municipality)	HNS	City utility manager of xxx complains	City manager of xxx complains about garbage and destroyed park at the former basecamp (BoO) The grass is completely damaged and the garbage bags are not recovered	<ul style="list-style-type: none"> City manager of xxx shows up and is very upset: HNS to support the cleaning and garbage costs 	inform EUCPT	
95	Phase IV					EXCON	HNS	medevac request for an injured EU staff member	One middle-level EU staff member had a severe accident while travelling to Amman from the affected areas. Urgent deed of the medevac due to complicated multi fracture of limbs and spine.	Cooperation with EUCPT to arrange medevac		
96	Phase IV					EXCON (municipality)	all	Governor suggests a mutual press conference	Request to organise a press conference on the current situation and the finalisation of operations Prepare a media statement	Update of media – organizing a press conference		
97	Phase IV					EXCON (Mol)	HNS	Coordination of departure of teams is requested by Mol	Teams with vehicles, register number and time and place of border crossing, and teams departing from the airport should have all necessary docs. List of members with passport number Certificates of in-kind contributions	compile a list of ETD of teams from EU and NON EU	inform border crossing stations in advance	
98	Phase IV					EXCON (module)	HNS	coordinate handover of donated tents	yyy module will contribute all tents established at the local camp side to the municipality	<ul style="list-style-type: none"> Discuss with LEMA the modalities and the recipient Support the donation certificate from the competent authority 	prepare donation receipts	